

A Unique opportunity to work in a leading edge technology industry within a regional setting.

Community Telco Australia (CTA), an initiative of the Bendigo and Adelaide Bank, is leading a national group of Community Telco franchises. CTA is Australia's largest regional telco and provides the technology, systems and know-how that is enabling more and more communities all over Australia to take charge of their local telecommunications expenditure.

We are passionate about enabling communities to build a more prosperous future through technology innovation.

Corporate Mobile Support Officer Bendigo Based

A Corporate Mobile Support Officer is required to support our national corporate mobile customers, with a primary focus on mobile solutions. Working as part of a dedicated National Engagement Team; the role requires a combination of service, sales and basic trouble-shooting skills.

The successful applicant will:

- Bring telecommunications knowledge and expertise
 - Be adept at forward planning, prioritising and, managing potential risk
 - Provide excellent customer facing skills and the ability to enhance the customer experience
 - Be adept at using multiple systems and skills to deliver an outcome
 - Have a strong understanding of Windows/BlackBerry/iOS or Android Mobile systems
 - Have a strong hands-on knowledge of the configuration and optimisation of Smartphones and email services
 - Be experienced in troubleshooting mobile device issues
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Download a position description from our website www.communitytelco.com.au. Then email your application and resume to careers@communitytelco.com.au or post to Human Resources Manager, Community Telco Australia. PO Box 480 Bendigo 3552.

Applications close 27th January 2012